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Welcome to the PartnerShares® Plan Information and Help Center. Learn how to use the stock options management tool and get plan information, such as prospectus documents. Contact and support information is also available on this site for your convenience.

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Published 06/17/2013

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The topics in this section are intended to help you learn how to use the stock options management tool and get current plan information.

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Signing On

Accessing PartnerShares Stock Options

Information about PartnerShares stock option grant(s) is available online by signing on to Stock Options Management; the recordkeeping and website services administered by Computershare. You can access your account from work or from home. The site is available 24 hours a day, 7 days a week.

To sign on from work:

1. Click Sign On in the upper right.
2. Enter your LAN username and password.
3. Click Sign On.

From home, effective May 6, 2013, follow these instructions:

Authentication instructions

1. Go to **computershare.com/employee/us**.
2. Enter your Company Code (WFC).
3. Select the **Next** button, directing you to the **Employee Online** website.

If you have previously created a **Personal ID** or **User ID**, log in using the Existing User Log-in Instructions, as described below.

If you are a new user to the site, follow the New User Instructions for activating your account.

Existing user log-in instructions

1. Enter your **User ID** (this is the Personal ID you already created).
2. Enter your password.
Please note: If it has been a while since you accessed this site from home, you will be asked to complete a one-time security update.
3. Click **View Account**. After accepting the terms of the site, you will have access to your PartnerShares record.

New user instructions

1. Choose **New User Activate Account**.
2. Enter your **Global Identifier** (also known as your Global ID or Employee ID on Wells Fargo's payroll system).
3. Enter the PIN or password. (Call Computershare at 1-866-463-1070 for assistance.)
4. Complete the **Account Update information**.
5. Create your **Personal Site Seal** (that is, security image and questions).
6. Complete the confirmation code process; you will be prompted to accept terms and conditions for your account setup.
7. Click **View Account**. After accepting the terms of the site, you will have access to your PartnerShares record.

To reach a customer service representative at Computershare, call **1-866-463-1070** Monday through Friday, from 3:00 a.m. to 9:00 p.m. Eastern Time, excluding bank holidays. The TDD phone number is 1-800-231-5469.

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About PartnerShares

PartnerShares® Stock Option Web Site

This site provides information and resources to PartnerShares participants. The information contained in this site is specific to PartnerShares stock options and does not cover options granted under other plans. Terms and conditions vary by grant; please refer to the applicable prospectus for the terms and conditions of each PartnerShares stock option grant.

Accessing PartnerShares Stock Options

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New user instructions

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To reach a customer service representative at Computershare, call **1-866-463-1070** Monday through Friday, from 3:00 a.m. to 9:00 p.m. Eastern Time, excluding bank holidays. The TDD phone number is 1-800-231-5469.

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Grant Overview

Grant Overview

The table below provides an historical overview of PartnerShares[®] stock options in the years 1996 – 2002. Different eligibility criteria applied to each grant. Not all employees received grants. Refer to the applicable prospectus for more information about any particular grant.

Date	Eligibility*	Expiration
July 23, 1996	Generally, team members of Norwest Corporation and Affiliates on July 23, 1996	Expired July 23, 2006
September 23, 1997	Generally, team members of Norwest Corporation and Affiliates on September 23, 1997	Expired September 23, 2007
November 3, 1998	Generally, team members of Wells Fargo & Company and Affiliates on November 3, 1998 and temporary and casual Norwest or former Wells Fargo team members who performed services during period between June 8, 1998 up to November 3, 1998	Expires November 3, 2008
November 3, 2000	Generally, team members of Wells Fargo & Company and Affiliates on November 3, 2000	Expires November 3, 2010
March 18, 2002	Generally, team members of Wells Fargo & Company and Affiliates on March 18, 2002	Expires March 18, 2012

*This is a general description of eligibility of each grant. Details may be found in the individual grant prospectuses.

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2002 Stock Option — March 18, 2002

PartnerShares® stock option grant features

Refer to the prospectus for the [March 18, 2002 PartnerShares grant](#) for all of the terms and conditions of that grant. If the summary information below differs from the information in the prospectus, rely on the prospectus. Capitalized terms are defined in the prospectus and may vary from those used for other PartnerShares grants.

Grant date: March 18, 2002

Expiration date. Generally occurs the earliest of the following, either:

- March 18, 2012
- Three months after your employment ends for reasons other than your Retirement, Disability, death, or for cause
- One year after your death
- Immediately upon termination for cause

Upon your termination due to Retirement or Disability, your March 18, 2002 option becomes exercisable immediately and continues to be exercisable until its expiration date or one year after your death, whichever occurs first. If your employment is terminated for cause, your option terminates immediately without notice and whether or not vested.

Retirement Definition. For purposes of options granted on or after November 3, 2000, retirement is defined as voluntary termination after reaching one of the following:

- Age 55 with 10 completed years of service*
- 80 points (with one point credited for each completed age year and one point credited for each completed year of service*)
- Age 65

Disability Definition. Means a disability that would entitle a Participant to receive a disability benefit under any long-term disability plan maintained by the Company or an Affiliate, as from time to time in effect, whether or not the Participant is then participating in such plan.

* Calculating completed years of service for stock options

can be complicated. If you are planning to retire from Wells Fargo and have outstanding PartnerShares, please contact Wells Fargo Stock Plan Administration by email at excomp@wellsfargo.com before you Retire to confirm the completed years of service calculated for PartnerShares purposes.

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Exercising PartnerShares

You can model or complete an exercise on your outstanding PartnerShares® stock options by signing on to Stock Options Management with your LAN username and password. If you do not have online access, you can call the Interactive Voice Response system (IVR) at 1-866-463-1070. You can exercise all or a portion of your exercisable PartnerShares, subject to a 20-share minimum, which may be set from time to time.

PartnerShares Stock Options Exercise Methods

There are two ways you can exercise PartnerShares:

- **Same-Day Sale (Cashless).** Buy and sell shares on the same day; end up with money net of exercise price, tax withholding and fees.
- **Buy and Hold (Cash).** Buy shares by delivering the exercise price and any tax withholding in cash; end up with Wells Fargo stock.

Modeling an Exercise

You can model both same-day sale and buy and hold exercises online 24 hours a day, 7 days a week by signing on to Stock Options Management.

Trading and Operating Hours

Monday – Friday, 9:30 a.m. – 4:00 p.m. Eastern Time (ET), during New York Stock Exchange (NYSE) trading days.

Same-day sale transactions submitted between 9:30 a.m. and 3:30 p.m. Eastern Time will be processed as of that day.

Same-day sale transactions submitted between 3:30 p.m. and 4:00 p.m. Eastern Time, are processed on a "best effort" basis. Exercises entered outside of trading hours will be effective the next business day (provided the grant being exercised does not expire on the next day).

If a transaction is not completed prior to market close, the exercise will be cancelled and the exercise will need to be reentered on a subsequent day.

Buy and Hold

Buy and hold exercises are processed as of the day that they are entered up to 11:59 p.m. Eastern Time. Exercises entered on a weekend or holiday will be effective the next business day (provided the grant being exercised does not

expire on the next day).

Exercise by Phone

Call **1-866-463-1070** to complete a same-day sale (cashless) exercise over the phone. After you have identified yourself, follow the prompts to complete the transaction. You must obtain a confirmation number to ensure your exercise has been saved. Exercises conducted over the phone are allowed from 9:30 a.m. to 3:45 p.m. Eastern Time, only on NYSE trading days.

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Tax Information

Wells Fargo recommends contacting a tax advisor for detailed information and guidance regarding the tax consequences relating to exercising your stock options. This general information refers to U.S. federal income tax filing only. You are responsible for determining what impact, if any, your stock option exercise may have on your state, local, or non-U.S. taxes.

PartnerShares® are nonqualified stock options. When you exercise your options, you will be taxed on the spread — the difference between the exercise price and the market price on the date of exercise. The spread, or gain, is considered compensation, and tax withholding is due and payable at the time of exercise. The amount of gain and any taxes withheld will be included on the W-2 form you receive.

When you complete a same-day sale, as a current or former team member:

- Gain is reported on a W-2 from Payroll.
- Sale proceeds are reported on a 1099-B from the broker, Wells Fargo Advisors, LLC.

You are required to use the Form 1040 (long form), Form 8949 (Sales and Other Dispositions of Capital Assets) and Schedule D to complete your Federal Income Tax Return. In most cases for same-day sales of PartnerShares, a short-term capital loss will result that should generally equal the fees and commissions charged in connection with the sale and Form 8949 should show the date sold and date acquired as the same date (the date of exercise).

When you complete a buy and hold, as a current or former:

- Gain is reported on a W-2 from Payroll.

When you sell stock, sale proceeds are reported on a 1099-B from your broker.

When you sell stock, you are required to use the Form 1040 (long form), Form 8949 and Schedule D to complete your Federal Income Tax Return and may be subject to a capital gain or loss.

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FAQs

- Q: [How do I sign on?](#) ▼
- Q: [Who can I contact with questions?](#) ▼

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A: Information about PartnerShares stock option grant(s) is available online by signing on to Stock Options Management; the recordkeeping and website services administered by Mellon Investor Services. You can access your account from work or from home. The site is available 24 hours a day, 7 days a week.

To sign on from work:

1. Click Sign On in the upper right.
2. Enter your LAN username and password.
3. Click Sign On.

From home, effective May 6, 2013, follow these instructions:

Authentication instructions

1. Go to **computershare.com/employee/us**.
2. Enter your Company Code (WFC).
3. Select the **Next** button, directing you to the **Employee Online** website.

If you have previously created a **Personal ID** or **User ID**, log in using the Existing User Log-in Instructions, as described below.

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3. Click **View Account**. After accepting the terms of the site, you will have access to your PartnerShares record.

New user instructions

1. Choose **New User Activate Account**.
2. Enter your **Global Identifier** (also known as your Global ID or Employee ID on Wells Fargo's payroll system).
3. Enter the PIN or password. (Call Computershare at 1-866-463-1070 for assistance.)
4. Complete the **Account Update information**.

5. Create your **Personal Site Seal** (that is, security image and questions).
6. Complete the confirmation code process; you will be prompted to accept terms and conditions for your account setup.
7. Click **View Account**. After accepting the terms of the site, you will have access to your PartnerShares record.

To reach a customer service representative at Computershare, call **1-866-463-1070** Monday through Friday, from 3:00 a.m. to 9:00 p.m. Eastern Time, excluding bank holidays. The TDD phone number is 1-800-231-5469.

Q: Who can I contact with questions? ▲

A: Contacts and Support

- For questions about exercising options, call Computershare at 1-866-463-1070. Customer Service Representatives are available Monday through Friday, from 3:00 a.m. to 9:00 p.m. Eastern Time, excluding bank holidays. The TDD phone number is 1-800-231-5469.
- For PartnerShares® eligibility questions, contact Wells Fargo Stock Plan Administration by email at excomp@wellsfargo.com.

External Resources

Resources to help you understand stock options and how they work are available through external websites. You can visit [Mystockoptions.com](https://www.mystockoptions.com) for general information.

This site contains common terms and definitions used in the stock options world. When any differences occur between external resources and the PartnerShares Plan document or the Prospectus, the Plan document or Prospectus will take precedence. Wells Fargo does not review these websites and is not responsible for their content.

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Computershare Terms and Conditions

Terms and Conditions

These terms and conditions are specific to Computershare's Web-based services for investors and apply to your access to the Web-based services for the purpose of viewing your account(s), initiating online transactions, and updating the data in your account(s) (the "Service"). Your use of the Service will constitute acknowledgement and acceptance of these terms and conditions. By selecting the terms and conditions link at the bottom of the page, you may review the then current terms and conditions at any time. You may be required to acknowledge and accept additional terms and conditions in order to access other services provided by Computershare companies on the Internet.

THESE TERMS AND CONDITIONS ARE LEGALLY BINDING. PLEASE READ THEM CAREFULLY.

The Service is provided by various Computershare entities organized in the United States (and ultimately owned by Computershare Limited) (hereinafter "Shareowner Services")

1. Accessing the Service

1.1 In consideration of Shareowner Services providing you access to the Service through this website, you agree to abide by these terms and conditions each time you access this service. You must register for the Service and thereafter you are responsible for use of your User ID and Password to access the Service, for all use and actions by others who obtain access through you by means of your User ID and Password, for maintaining the confidentiality of your User ID and Password, and for ensuring that all usage complies fully with these terms and conditions.

1.2 Please note that when you log in to the Service using a particular User ID and Password, you will have access to all accounts maintained by Shareowner Services that are associated with that User ID and Password, regardless of whose name in which the shareholdings are registered such as accounts registered in joint names.

1.3 The Service is not intended for use by any person or entity in any jurisdiction or country where such use might be contrary to law or regulation. Shareowner Services makes no representation or warranty regarding this website's or the Service's compliance with local laws in jurisdictions outside the United States.

1.4 If your account is in a dividend reinvestment plan, direct stock purchase plan, or employee stock purchase plan (each a "Plan" or collectively "Plans"), these terms and conditions serve as a supplement to the terms and conditions of the applicable Plan. The services under the Plan are governed by the applicable Plan materials to which you, as a Plan participant, previously agreed. Except as expressly adjusted by these terms and conditions, the terms and conditions of the Plan materials remain in full force and effect and, together with these terms and conditions, form the entire agreement between you and Computershare relating to the Plan.

1.5 Computershare does not currently charge a fee for your access to and use of this website, but reserves the right to do so at any time in the future pursuant to any amendment to these terms and conditions. If you are participating in another service provided by Computershare, any fees applicable to such service shall apply.

2. Registering for the Service

2.1 To register for the Service, you will need to provide certain authenticating information that may include your Social Security Number, your Holder Account Number, and other pertinent data. Once you have authenticated, and created your User ID and Password, we will confirm your registration by first class mail to your registered address. You use your User ID and your Password to access the Service going forward.

2.2 When you access the Service for the first time with your User ID and Password, you may be prompted to select one or more "security question(s)" and provide the correct answer to the security question(s). This information is stored for the purpose of forgotten password recovery and/or may be required when Computershare needs to confirm your identity.

3. Connecting to the Service

3.1 You are responsible for obtaining access to the Service (including access to the Internet via an Internet Service Provider and any associated costs such as online telephone charges) and for maintaining your computer system and any other equipment required by you to access the Service. Shareowner Services makes no warranties regarding the access, speed, timeliness or availability of the Internet or network services.

3.2 You are responsible for furnishing your email address to Shareowner Services, for notifying Shareowner Services of any changes to your email address, for maintaining email services and for checking your email account regularly for new mail from Shareowner Services.

3.3 Shareowner Services reserves the right without notice to make any technical changes it considers necessary or desirable to the Service or where it considers that it is in your interests or in Shareowner Services' or its clients' interests to do so. Shareowner Services shall not be responsible in the event that any upgrade to the Service means that you are no longer able to access the Service.

3.4 If your account has more than one owner, you agree that any electronic communications or transactions made through the Service are made with the authority of any and all other owners and will be binding on such other owner(s). Notwithstanding the foregoing, Shareowner Services may, in its sole discretion, do either of the following if conflicting instructions are received from other account owners: (a) choose which instructions to follow and which to disregard, or (b) terminate the Plan account in accordance with the Plan terms and conditions.

4. Confidentiality and Security

4.1 You understand and agree that you are responsible for maintaining the confidentiality of your User ID and Password and agree not to provide them to any other person (as a precaution, Shareowner Services recommends changing your login credentials periodically). You specifically agree that you are responsible for any actions entered through the Service by you or others who obtain access through you using your User ID and Password. If you allow any

other person to access the Service, you will defend and indemnify Computershare against any and all liability, costs, or damages arising out of claims or suits by third persons based on or relating to such access or use. You agree that Computershare is not responsible for any damages or losses resulting from any breach of security caused by your failure and/or the failure of other persons not engaged by or on behalf of Shareowner Services, its affiliates, agents, or subcontractors or who obtain access through you to maintain the confidentiality of your User ID and Password. You are not responsible for any breach of security caused by the failure of Shareowner Services or its affiliates to take commercially reasonable efforts to maintain the confidentiality of your User ID and Password. You agree to notify Shareowner Services immediately if you suspect that your User ID and/or Password has been lost or stolen or that an unauthorized person has obtained access to the Service using your User ID and Password.

4.2 The Service is provided via a web site with a secure server using 128-bit encryption. As long as you remain on this website you will have the benefit of this security. However, you should note that email communications are not necessarily secure and there is always a risk that email messages may be intercepted or tampered with. By registering for and using this Service, you acknowledge that these risks exist and that confidentiality cannot always be assured.

4.3 Shareowner Services does not accept any responsibility for any interception or tampering or loss of confidentiality which may take place either after an email message has been sent by Shareowner Services or prior to an email message being received by Shareowner Services or for any losses, claims, damages or expenses which may be suffered or incurred by you as a result of any such interception, tampering or loss of confidentiality. Shareowner Services will maintain the confidentiality of all non-public information provided by you in using the Service consistent with the requirements of applicable law.

4.4 Shareowner Services takes reasonable care to ensure that electronic communications generated by it are free of viruses or other corruption of data. Before opening or using any documents or attachments, you must check them for viruses and defects. Computershare's liability in this respect is limited to re-supplying any affected documents or attachments. You are responsible for ensuring all electronic communications sent by you to Shareowner Services are free from viruses or defects. If a communication from you is found to contain a virus, Shareowner Services shall not be obliged to receive or act upon such communication.

5. No Guarantee as to Information; Limitation of Liability

5.1 Shareowner Services will take reasonable care in ensuring information regarding your shareholdings is accurate but you should note that certain information provided through the Service (such as the number of shares held) may not be updated on a real time basis but be updated on an end of day basis or settlement date basis. As a result, you may need to take into account your recent transactions, e.g., if you have sold or transferred any shares or elected to reinvest dividends, when determining your share balance. Shareowner Services does not guarantee the accuracy, completeness, sequence or timeliness of holder account information through this Service nor is it responsible for indirect, consequential, or special damages you may incur through reliance on the information or the accuracy, completeness, sequence or timeliness thereof or for

any delays or errors in the transmission or delivery of any part of the information or Service.

5.2 The Service and any information provided to you as part of the Service are for general information and your personal non-commercial use only. The Service and information provided does not constitute any form of advice or recommendation regarding investments or suitability to your particular circumstances. You should seek independent financial advice before making any investment or other decisions and any such decisions taken by you are your responsibility. Use of the Service is entirely voluntary and entirely at your own risk. You may stop using the Service at any time.

5.3 THE SERVICE AND INFORMATION IS PROVIDED TO YOU "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, EXPRESSED, IMPLIED OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ALL WARRANTIES OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL SHAREOWNER SERVICES BE LIABLE FOR ANY DAMAGES, INCLUDING WITHOUT LIMITATION, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, HOWSOEVER CAUSED, ARISING OUT OF USE OF THIS SERVICE OR RELIANCE ON THE INFORMATION PROVIDED OR IN CONNECTION WITH ANY FAILURE OF PERFORMANCE, ERROR, OMISSION, INTERRUPTION, DEFECT, DELAY IN OPERATION OR TRANSMISSION, COMPUTER VIRUS OR LINE OR SYSTEM FAILURE.

6. Information provided by third parties

The market and other financial information such as charts, research and news made available to you on this site as a convenience by Shareowner Services is provided by way of a direct link from agents and vendors with whom Shareowner Services has licensing arrangements ("Third Parties"). Such information may be reported on a delayed and not a real time basis. Shareowner Services has no control over and is not responsible for Third Parties information and does not endorse or approve Third Parties information. You understand and agree to indemnify and hold Shareowner Services and Third Parties harmless for any loss or damage arising from your use of, inability to use or reliance on such data or information, including any inaccuracy, error, delay or omission, non-performance, or interruption of any such data due either to any negligent act or omission of such Third Parties or to any major force including but not limited to flood, extraordinary weather condition, earthquake, or other act of God, fire, war, terrorism, insurrection, riot, labor dispute, accident, action of government, communications, power failure, equipment or software malfunction, or other cause beyond the reasonable control of Shareowner Services or Third Parties.

7. Intellectual Property Rights

Shareowner Services represents that the Service, the Website, its content, programming and software either belongs to Shareowner Services or is licensed for use by Shareowner Services and is protected by copyright, trademark, trade secret, patent and any other applicable intellectual property and other laws. You agree not to use, reproduce, copy or modify any part of the Service, the information, or web-site for any unlawful purpose and you agree to comply with any reasonable request from Shareowner Services or Third Parties to protect property rights of the owner of that part of the Service, information or website.

8. Validity

In the event that any part of these terms and conditions is not legally enforceable, the remaining terms and conditions shall not be affected and shall remain valid and enforceable.

9. Changes to Terms and Conditions or Services

Computershare may from time to time change aspects of the Service in order to improve or streamline the Service, which we then offer. In the event that we change these terms and conditions, a notice to this effect may appear on screen the first time you access the Service after the change and you may be required to accept the amended terms and conditions before you can continue to use the Service.

10. Governing Law and Jurisdiction

These terms and conditions and all matters arising out of the use of this site shall be governed by, construed and interpreted in accordance with the laws of the State of New York, without reference to the choice of law doctrine of such state, and you hereby consent to the exclusive jurisdiction of courts in Illinois, Massachusetts, or New Jersey (whether state or federal) over all matters relating herein.

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- For PartnerShares® eligibility questions, contact Wells Fargo Stock Plan Administration by email at excomp@wellsfargo.com.

External Resources

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